



15th Annual Joyner Library Paraprofessional Conference May 10, 2019 - Joyner Library - East Carolina University

Presentation titles and descriptions contained in this document are not final and are subject to change without notice.

Keynote Speaker: Timothy Owens, North Carolina State Librarian

A native of Harbinger, N.C., Owens began his library career at Neuse Regional Library in Kinston, followed by service at Perkins Library at Duke University and in Library Development at the State Library of North Carolina. He has served as President of the Association for Rural & Small Libraries. Owens served as a senior program officer at the Institute of Museum and Library Services in Washington, D.C., before returning to North Carolina to become Assistant State Librarian in 2017. He was appointed the State Librarian in January 2019.

Presentations

5-a-Day: Nope, Not Fruits and Vegetables

Evan Schmoll, Joyner Library, East Carolina University

Sometimes you have a bad day, sometimes a bad week. Rather than focusing on the negatives however, learn about a quick and easy way to turn your thinking around and find your motivation. "5-a-Day" is the idea of noting 5 specific instances during the day that make you feel good. It can be something as simple as the first sip of coffee to getting that promotion and raise. Retrain your brain to focus, find your motivation, and be happier!

Academic Libraries as a Third Place for University Students

JoAnna Rohrbaugh, Joyner Library, East Carolina University

The campus library university students frequent can be a "third place." This term, sociologist Ray Oldenburg coined for a building perceived as a "home away from home." For students, it can happen from the collaboration of librarians and libraries to offer a welcoming atmosphere; create a living and learning community; and encourage students to be regulars for social as well as academic reasons.

Aiding with the Final Piece of the Puzzle: Libraries Hosting Undergraduate Internships, Capstones, and Practicum Projects

Zachary Ashton & Katy Webb, Joyner Library, East Carolina University

Libraries host interns in MLS programs, but what about undergraduates? Joyner Library has partnered with ECU's University Studies program to offer support for people taking their final course, which includes completing a practicum. This will be a case study of one library's experience supporting student success, but attendees will also leave with tips for supporting internships and practicums.

Are You Sure There's an App for That?

Sana Moulder & Bryson Kopf, Cumberland County Public Library & Information Center

Sometimes it seems as though there's an app for nearly everything you can think of (and some things you probably haven't). Never fear; we've rounded up and tested some of the best and have them organized into categories such as time management, health, travel, and simply too cool to not use. Best of all, they're all free and are on both the iOS and Android platforms.

Building Teams & Becoming Librarians

William Gee, Joyner Library, East Carolina University

Recruiting the right staff and mentoring them are among the top priorities of every manager. The Circulation & Interlibrary Loan Department of Joyner Library at EAST CAROLINA UNIVERSITY has had many staff over the years who have earned an MLS while employed here and become librarians. This session discusses staff recruiting, supporting staff in MLS programs, and the challenges and benefits of such arrangements.

Diversi-TEAM (Through Education, Accomplish More)

Joselyn Williams & Christopher Robinson, Cumberland County Public Library and UNCW Randall Library

"Just because we're all from different walks of life does mean we can't all work well together as one TEAM. "This interactive session will cover issues faced in workplaces today and how to handle them in a more effective way by creating Diversi-TEAMS.

When we ...

- Respect one another
- Actively listen more
- Offer positive feedback and constructive criticism
- Be cognizant of differences

What are Diversi-TEAMS? Are teams that are created to reflect the society we live in? TEAMS are made up of different people despite differences of gender, race, age, religion, political views, native language, or sexual orientation. TEAM is an acronym which means, Through Education, Accomplish More. Members of these TEAMS will work through a project together while learning and respecting each other differences by understanding the value of what diversity in the workplace can achieve.

Expanding, Learning and Building with Diverse Communities through Collection Development and Programming

Brittany Champion, Wayne County Public Library

This presentation will focus on how collection development, reading advisory and programming can be used to mend the relationship between the library and underrepresented populations.

Generating and Maintaining Motivation and Teamwork in Culturally Diverse Groups

Jane Canfield, Pontifical Catholic University of Puerto Rico

Working in culturally diverse groups with speakers of different languages, different generations, and different gender perceptions can be challenging. This presentation will concentrate on offering tips and tricks for working with those groups. Our cultural backgrounds and identities can help us shape a new dynamic in the workplace or paralyze our ability to work together.

Getting Patrons More Involved with Your Library

Kelsie Hagan, Davis Memorial Library

This presentation will focus on creative ways to get patrons more involved w/ your library, and help build patron relationships w/ the library.

How to Ask Better Questions (and Get Better Answers)

Amanda McLellan, Joyner Library, East Carolina University

In this hybrid presentation/workshop, learn some tips on how to ask better questions, practice active listening, and get better answers. The focus will be on team communication at work, but these tips could be applied to family, friends, and patron interactions as well.

How We Talk, How We Work

Lucy VanderKamp, Duke University

Using information I've gathered in various workshops and settings, I'd like to guide participants to better understand themselves so that they may better contribute to a healthy work environment. Topics will include Emotional Intelligence, soliciting and providing constructive feedback, understanding different communication styles, active listening, and how to be your whole self at work.

Mentoring: Successes and Pitfalls

Andrew Miller, Department of Emergency Medicine, East Carolina University Brody School of Medicine

This presentation will discuss:

- What is mentoring?
- How does academic mentoring differ from corporate mentoring?
- Types of mentoring relationships
- Role & characteristics of outstanding mentors and mentees, and what promotes a healthy and successful relationship.
- Individual development plans
- Mentoring Pitfalls: (1) Mentor missteps, (2) Mentee missteps
- Overcoming missteps
- Creating a cu

Motivation and Mindfulness

Sam Combs, Campus Recreation and Wellness, East Carolina University

This presentation will focus on the power of mindfulness, and then how mindfulness can impact the energy flow in the workplace. Inspiration, Renewal, and even the topic of workplace "burnout" will be addressed!

Organization Storytelling in Libraries

Monica Colon-Aguirre, IDS-(Library Science), East Carolina University

Storytelling is a way to communicate an organization's mission, lead and motivate employees. It aids organizational members to tackle change and complexity. This presentation provides library employees with the tools needed to guide their evaluation of their organizations' practices, self-assess their role as leaders in their capacity of communicators in an era of change and uncertainty.

Prepping To Go M.I.A.

Vanessa Steffen, Davis Memorial Library

What happens when key personnel has to be on extended leave? Does the department have someone already trained to take on those responsibilities? What happens when it is one person department; responsibilities will need to be given to someone. This presentation will show the importance of having procedures, a current manual, and hands-on training in place when key personnel goes MIA.

Self-Advocacy: Using your Voice and Presence to Better Your Environment

Jazmyne Baylor, Iredell County Public Library, North Carolina Central University

This presentation/workshop will explore self-advocacy, speaking up, and putting one's ideas into action when working in a team environment. Attendees will learn how they can use their voice and presence to benefit their coworkers, the community they serve, and themselves.

Sharing Content with Google Drive

Mike Clendenen, Pitt Community College

Attendees will be shown how to take advantage of Google Drive to share just about any type of digital content with anyone with internet access. The presenter will share years of experience and best practices in the use Google Drive on both desktop and mobile platforms. Attendees will take away practical knowledge that can be immediately put to use wherever they may need shared digital content.

Strength in Numbers

Presented by Janelle Barbour, Moye Library

The goal of this presentation is to offer professional development organizations and personal support groups to be the best you possible!

Vanderbilt University Libraries: Creating New Energy and Motivating Support Staff

Machelle Keen, Vanderbilt University Libraries

Vanderbilt University Libraries has had an influx of motivation & energy within the last 3 years as a result of new leadership, which believes in empowering all staff. As part of this new mindset, support staff are beginning to explore more involvement in teamwork, expressing & developing ideas, making suggestions toward improvements & creating new energies. We want to share our findings.

Poster Session

Claims Returned Process Improvement

Erika Boardman, J. Murrey Atkins Library, UNC Charlotte

Through collaboration among Collections Maintenance, Circulation, and Technology and Digital Strategies, an online Claims Returned Form was established and has drastically improved the process for claims returned items. Featuring a unique API component, the online form is user friendly and efficient for both patrons and staff members. The result is an enhanced library service experience.

Alternate Lunch Activity

Lunchtime Yoga Break

Patricia Dragon, Katy Webb, and Eleanor Cook, Joyner Library, East Carolina University

We could all use a little more energy and focus in our day. Please join us for this easy, 20 minute yoga break to get revived and refreshed for the afternoon! We will dim the lights and follow a video of a gentle practice suitable for just about anyone. No special clothes or accessories needed.